

HOW TO BE ENGAGED

- Listen
- Problem Solve
- Teamwork in a culture of respect and integrity
- Health and Wellbeing
- Continuous learning and development
- Coaching and Mentoring

FORUM MEMBERS

Johannes Letshwiti	Consultant Paediatrician (Chairperson)
Sarah Ronayne	Occupational Therapy
Liam Leonard	Physiotherapy
Geraldine Colohan	Pharmacy
Peter Grealis	HCA Supervisor
Derek Gormley	Pastoral Care
Margaret Cusack	Outpatients
Margaret Hession	Radiology/Ultrasound
Mary O Donnell	Outpatients
Marian Madden	Paediatric Decision Unit
Breege Joyce	D ward
Catherine Donohoe	Hospital Management
Martina Higgins	Elderly Medicine
Bryan Reidy	Anaesthetics
Audrey Gallagher	Administration
Caroline Browne	Domestic Supervisor
Mona Curry	Outpatients



MAYO UNIVERSITY HOSPITAL

Staff Engagement Forum

**STAFF CARING
FOR STAFF**



Engage | Listen |
Inspire | Act | Share

WHAT IS STAFF ENGAGEMENT

“Staff are engaged when they feel valued, are emotionally connected, fully involved, enthusiastic and committed to providing a good service... when each person knows that what they do and say matters and makes a difference”



WHY DOES STAFF ENGAGEMENT MATTER?

Where staff engagement is higher or services are supporting staff wellbeing, the results are:

- Lower patient mortality
- Reduction in the number of incidents
- Improved clinical care
- Improved patient experience
- Improved staff wellbeing
- Lower absenteeism rates
- Improved staff retention

It's for these reasons that staff engagement is a key driver of the Framework for Improving Quality in Our Health Service and the People Strategy

THE STAFF ENGAGEMENT FORUM



WHO ARE WE

“The Mayo University Hospital Staff Engagement Forum” was formed as part of the Mayo University Hospital commitment to quality improvement

- Members were chosen from cohort of staff who responded to expression of interest in joining the forum.
- The forum is a proportional representation of the staff in Mayo University Hospital.
- The forum meet on a regular basis and attend monthly meetings with the hospital management team

STAFF CARING FOR STAFF



WHAT WE ARE ABOUT

- We hope to identify what matters to staff in terms of engagement
- We plan to gather suggestions on how to improve staff engagement by: Building on existing approaches. Creating a positive and effective communication between all staff regardless of grade or position and promote a positive working environment



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