**Business Manager – Grade VII, Medicine Network of Care, Galway University Hospital / Grád VII**

**Job Specification & Terms and Conditions**

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| **Job Title, Grade Code** | Business Manager – Grade VII, Medicine Network of Care, Galway University Hospital (Grade Code: 0582) |
| **Remuneration** | The salary scale for the post is: €60,013, €61,479, €63,192, €64,911, €66,636, €68,176, €69,745, €71,272, €72,788, **€75,397, €78,015 LSIs**New appointees to any grade start at the minimum point of the scale. Incremental credit will be applied for recognised relevant service in Ireland and abroad (Department of Health Circular 2/2011). Incremental credit is normally granted on appointment, in respect of previous experience in the Civil Service, Local Authorities, Health Service and other Public Service Bodies and Statutory Agencies. |
| **Campaign Reference** | G11248 |
| **Closing Date** | Thursday, 2nd October 2025 at 10:00am |
| **Proposed Interview Date (s)** | Interviews will be held as soon as possible after the closing date. Candidates will normally be given at least one week’s notice of interview. The timescale may be reduced in exceptional circumstances. |
| **Taking up Appointment** | A start date will be indicated at job offer stage. |
| **Location of Post** | Initial assignment is to the Medical Network of Care (NoC), HSE West & North West located in Galway. There is currently 1 permanent whole-time vacancy available within West & North West Medical NoC, Galway University Hospitals.A panel may be formed as a result of this campaign for Galway University Hospitals from which current and future, permanent and specified purpose vacancies of full or part-time duration may be filled.  |
| **Informal Enquiries**  | We welcome enquiries about the role. Contact the below for further information about the role:Prof Tim O’Brien Clinical Director West & North West (W & NW) Medical MCAN/ NoCEmail: timothy.t.obrien@universityofgalway.ieMaria Molloy, Deputy General Manager, Galway University HospitalEmail: mariam.molloy@hse.ie |
| **Details of Service** | The West and North West region provides acute and specialist hospital and community services to the West and North West of Ireland – counties Galway, Mayo, Roscommon, Sligo, Leitrim, Donegal and adjoining counties.The region comprises of 7 hospitals across 8 sites:* Letterkenny University Hospital (LUH)
* Mayo University Hospital (MUH)
* Portiuncula University Hospital (PUH)
* Roscommon University Hospital (RUH)
* Sligo University Hospital (SUH) incorporating Our Lady’s Hospital Manorhamilton (OLHM)
* Galway University Hospitals (GUH) incorporating University Hospital Galway (UHG) and Merlin Park University Hospital

The region’s Academic Partner is University of Galway.The region covers one third of the land mass of Ireland, it provides health care to a population of 830,000, employs over 20,000 staff **Vision**Our vision is to be a leading academic Hospital providing excellent integrated patient-centred care delivered by skilled caring staff.**Guiding Principles**Care – Compassion – Trust – LearningOur guiding principles are to work in partnership with patients and other healthcare providers across the continuum of care to:* Deliver high quality, safe, timely and equitable patient care by developing and ensuring sustainable clinical services to meet the needs of our population.
* Deliver integrated services across the Hospitals and communities, with clear lines of responsibility, accountability and authority, whilst maintaining individual hospital site integrity.
* Continue to develop and improve our clinical services supported by education, research and innovation, in partnership with NUI Galway and other academic partners.

Recruit, retain and develop highly-skilled multidisciplinary teams through support, engagement and empowerment. |
| **Mission Statement** | Patients are at the heart of everything we do. Our Mission is to provide high quality and equitable services for all by delivering care based on excellence in clinical practice, teaching, and research, grounded in kindness, compassion and respect, whilst developing our staff and becoming a model employer.**OUR GUIDING VALUES** **Respect** - We are an organisation where privacy, dignity, and individual needs are respected, where staff are valued, supported and involved in decision-making, and where diversity is celebrated, recognising that working in a respectful environment will enable us to achieve more. **Compassion** - we treat patients and family members with dignity, sensitivity and empathy.**Kindness** - whilst we develop our organisation as a business, we will remember it is a service, and treat our patients and each other with kindness and humanity. **Quality** – we seek continuous quality improvement in all we do, through creativity, innovation, education and research. **Learning** - we nurture and encourage lifelong learning and continuous improvement, attracting, developing and retaining high quality staff, enabling them to fulfil their potential. **Integrity** - through our governance arrangements and our value system, we will ensure all of our services are transparent, trustworthy and reliable and delivered to the highest ethical standards, taking responsibility and accountability for our actions. **Team working** – we engage and empower our staff, sharing best practice and strengthening relationships with our partners and patients to achieve our Mission. **Communication** - we communicate with patients, the public, our staff and stakeholders, empowering them to actively participate in all aspects of the service, encouraging inclusiveness, openness, and accountability.*These Values shape our strategy to create an organisational culture and ethos to deliver high quality and safe services for all we serve and that staff are rightly proud of.* |
| **Reporting Relationship** | The Business Manager will report to the Clinical Director for Medicine and the Medical Network of Care General Manager. The Business Manager will have a liaising line to the General Managers office, GUH through the Deputy General Manager.  |
| **Key Working Relationships** | In the execution of their role, the Business Manager will have close working relationships with:* The Associate Clinical Director for Medicine, GUH
* The Medical NoC Executive Management Team and all key multidisciplinary stakeholders across the region, including GMs, ACD’s, specialty leads, Nursing Management and other NoC’s.
* The GUH hospital management team and all key multidisciplinary stakeholders within GUH, including ACD’s, specialty leads, General manager’s office, business managers and other departmental managers in GUH
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| **Purpose of the Post /****Details of Service**  | The Business Manager of the Medical NoC will play a pivotal role in supporting the delivery of the NoC strategic priorities across the West & North West RHA.The Business Manager of the Medical NoC will play a pivotal role in supporting the delivery of the NoC strategic and operational priorities within GUH.**Specialties in Medicine** * Acute Medicine.
* Cardiology
* Dermatology
* Emergency Medicine
* Endocrinology
* Gastroenterology
* Geriatrics
* Immunology
* Infectious Diseases
* Neurology
* Nephrology
* Respiratory Medicine
* Rheumatology
* Genetics

A key strategic objective of the Medical NoC is to strengthen integrated care across the region to inform strategic decision making around the delivery of medical care.HSE West and North West is responsible for the provision of all acute and community services across the 6 counties of Galway, Mayo, Roscommon, Sligo, Leitrim and Donegal and is operationally divided into 4 Integrated Health Areas (IHAs) – Galway/Roscommon IHA, Mayo IHA, Sligo/Leitrim/West Cavan/South Donegal IHA and Donegal IHA, each managed by an Integrated Health Area (IHA) Manager. To support the delivery of high quality, consistent care, Networks of Care are being developed across the region which are multidisciplinary clinically led regional structures, which will provide leadership, set the strategy for the relevant clinical/care area, support quality, risk and safety structures/processes, and help support the regional leadership team in the assurance processes related to the relevant services. The establishment of NoC across HSE West and North West, will support the sharing of clinical/specialty/programme expertise, strengthen the operational resilience, and ensure sustainable safe and quality services. Key components for the NoCs include:* The provision of a regional wide clinical/care service under an integrated governance framework and providing the care group lens across the region/nationally.
* A standard system of governance; policies, audit meetings, quality assurance, incident reporting, incident management, risk management, oversight of regulation etc., across services in the Region.
* Risk stratification of patients to ensure that higher risk patients are dealt with at the most appropriate facility within the NoC.
* Quality assurance on the basis of one integrated service, although operating at different geographical sites; this will require data to be pooled across the NoC.
* Accountable structures to support high quality education and clinical research, and active engagement with evolving regional academic structures.

An integrated approachto service delivery which ensures that each IHA in the Region delivers care appropriate to the population needs, resources, facilities and services available. The NoC will be led by the Director, working closely with all stakeholders relevant to Network. |
| **Principal Duties and Responsibilities** | * The post holder will support the principle that care of the patient comes first at all times and will approach their work with the flexibility and enthusiasm necessary to make this principle a reality for every patient to the greatest possible degree
* Maintain awareness of the primacy of the patient in relation to all hospital activities.
* Performance management systems are part of the role and you will be required to participate in the hospital performance management programme

The post-holder will be required to:**Operational and Administrative role*** Support the Associate Clinical Director /Group Clinical Director, Medical NoC in their role in the delivery of clinical services across the 13 specialties in Medicine Directorate GUH.
* Attend Weekly meetings with ACD / Group Clinical Director, General Manager & Director of Nursing.
* Organise the monthly Clinical Leads & Physicians Meeting & follow up on communications and actions following the meeting.
* Organise all correspondence for issue to the Medical Physician Group on behalf of ACD, GUH.
* Coordinate any meetings on behalf of the ACD /GCD as appropriate & follow up on any actions agreed.
* Coordinate the Directorate Meetings with each of the Specialties – twice yearly and provide all relevant data in relation to the specialty, inpatient, consults, OPD waiting lists and OPD activity. Follow up on any actions from these meetings.
* Coordinate the monthly Associate Clinical Directors Meeting and follow up on any actions as appropriate.
* Attend the weekly MCAN meeting with the Group Clinical Director, MCAN General Manager & Director of Nursing.
* Work with the ACD /Group Clinical Director / MCAN team in relation to Service planning, strategic plans for the services in medicine.
* Address any issues relevant to the Directorate specialities as appropriate in GUH.
* Play a lead role in the preparation of business cases and funding bids for the W & NW medical programme and track progress on an ongoing basis.
* Oversee the collection, validation, collation, analysis of medical data for GUH and present medical data performance metrics and information required for the Medical MCAN meetings
* Lead out on the expansion of the data management system and reporting as new developments emerge in collaboration with data management team.
* Operationlise staff recruitment including developing business cases, tracking from approval to recruitment and provide regular updates to the Medical MCAN Executive and Hospital management in collaboration with the HR/Medical Manpower departments as appropriate.
* Line Manage staff in line with all HSE HR policies & procedures including attendance, sickness/absence, TRO returns and performance achievement while monitoring individual work commitments
* Manage all relevant financial aspects of the network including the processing of invoices, submissions to Expenditure Approvals Committee/Medical Device committee
* Support the implementation of action plans to address KPI deficits as appropriate
* Manage FOI, PQ’s, media requests, Regional Health Forum queries from the GM office which refer patients and services in Medicine.
* Liaise with other NoC’s as appropriate
* Manage all Quality Patient Safety tasks as required, including review of all responses to complaints in the Medical Directorate for GUH which are signed off by Group Clinical Director and attend the QPS Medical Directorate Meetings.
* Attend Scheduled Care Meetings – Group and GUH with the Scheduled Care Lead and follow up on any actions as appropriate.
* Work with the Waiting List Manager GUH on initiative clinics and weekend lists and coordinate where approved within the area of Medicine.
* Work with the Group Scheduled Care Lead in relation to any changes to waiting list management for example completion of Hospital Pricing Office Classification Project for OPD

**ICT /Clinical Information systems role*** Work closely with GUH IT team on rolling out relevant Digital dictation systems and change management associated with implementation of new system – continue to monitor reports and follow up on issues.
* Participate in all meetings in relation to upgrades to IPMS /Evolve and ensure staff are up to date in training.
* Participation in the Implementation of any relevant clinical systems for Medicine review of work processes as a result of implementation.
* Lead on development and Monitoring of the Medical KPIs, set up clinic templates, submit relevant reports for example NQAIS for Endoscopy
* Participation in the roll out of any ICT systems for administrative staff and review of work processes as a result of implementation.
* Implementation of the NiSRP and IFMS systems and review of work processes as a result of implementation.

**Strategic Role** * Support the W & NW Medical NoC in achieving key service objectives:

Relevant Accreditation for medical specialties,Service Planning developmentsCapital Projects as appropriate across the network and in GUH* Participate in the Medical NoC RHAs performance management programme which will include performance monitoring, improvement and reporting on KPI’s for the Medical Network in GUH
* Promote the development of a research culture within medicine across the network enabling shared learning and research as appropriate.
* Show both strategic and operational leadership within the W & NW Medical Programme and dynamically respond to the ever-changing needs of the population.
* Co-ordinate and support the NoC in the Service Planning and Workforce Planning & Recruitment processes for the medical network including consultant recruitment in consultation with key stakeholders including HR/Medical Manpower & undertake performance evaluations.
* Support the NoC QPS function as appropriate to the role in collaboration with the Medical NoC Quality & Patient Safety Co-ordinator.
* Support the Implementation of new developments as set out in the relevant National Strategies for Medicine as required.
* Act as NoC Project Lead for assigned projects including the implementation of emerging new developments.
* Ensure Health Information and Quality Authority (HIQA) standards are applied as relevant to the role for example, standards for Healthcare, national standards for the prevention and control of healthcare Associated infections, Hygiene standards etc. and comply with associated HSE protocols for implementing and maintaining these standards as appropriate to the role
1. **Risk Management, Quality, Health & Safety**
* Adequately identifies, assesses, manages and monitors risk within their area of responsibility.
* Have a working knowledge of the Health Information and Quality Authority (HIQA) Standards as they apply to the role for example, Standards for Healthcare, National Standards for the Prevention and Control of Healthcare Associated Infections, Hygiene Standards etc. and comply with associated HSE protocols for implementing and maintaining these standards as appropriate to the role.Support, promote and actively participate in sustainable energy, water and waste initiatives to create a more sustainable, low carbon and efficient health service.
1. **Education & Training**
* Engage in the HSE performance achievement process in conjunction with your Line Manager and staff as appropriate.

**KPI’s*** The identification and development of Key Performance Indicators (KPIs) which are congruent with the Hospital’s service plan targets.
* The development of Action Plans to address KPI targets.
* Driving and promoting a Performance Management culture.
* In conjunction with line manager assist in the development of a Performance Management system for your profession.
* The management and delivery of KPIs as a routine and core business objective.

**PLEASE NOTE THE FOLLOWING GENERAL CONDITIONS:*** Employees must attend fire lectures periodically and must observe fire orders.
* All accidents within the Department must be reported immediately.
* Infection Control Policies must be adhered to.
* In line with the Safety, Health and Welfare at Work Acts 2005 and 2010 all staff must comply with all safety regulations and audits.
* In line with the Public Health (Tobacco) (Amendment) Act 2004, smoking within the Hospital Buildings is not permitted.
* Hospital uniform code must be adhered to.
* Provide information that meets the need of Senior Management.
* To support, promote and actively participate in sustainable energy, water and waste initiatives to create a more sustainable, low carbon and efficient health service.

**Risk Management, Infection Control, Hygiene Services and Health & Safety*** The management of Risk, Infection Control, Hygiene Services and Health & Safety is the responsibility of everyone and will be achieved within a progressive, honest and open environment.
* The post holder must be familiar with the necessary education, training and support to enable them to meet this responsibility.
* The post holder has a duty to familiarise themselves with the relevant Organisational Policies, Procedures & Standards and attend training as appropriate in the following areas:
	+ Continuous Quality Improvement Initiatives
	+ Document Control Information Management Systems
	+ Risk Management Strategy and Policies
	+ Hygiene Related Policies, Procedures and Standards
	+ Decontamination Code of Practice
	+ Infection Control Policies
	+ Safety Statement, Health & Safety Policies and Fire Procedure
	+ Data Protection and confidentiality Policies
* The post holder is responsible for ensuring that they become familiar with the requirements stated within the Risk Management Strategy and that they comply with the Region’s Risk Management Incident/Near miss reporting Policies and Procedures.
* The post holder is responsible for ensuring that they comply with hygiene services requirements in your area of responsibility. Hygiene Services incorporates environment and facilities, hand hygiene, catering, cleaning, the management of laundry, waste, sharps and equipment.
* The post holder must foster and support a quality improvement culture through-out your area of responsibility in relation to hygiene services.
* The post holders’ responsibility for Quality & Risk Management, Hygiene Services and Health & Safety will be clarified to you in the induction process and by your line manager.
* The post holder must take reasonable care for his or her own actions and the effect that these may have upon the safety of others.
* The post holder must cooperate with management, attend Health & Safety related training and not undertake any task for which they have not been authorised and adequately trained.
* The post holder is required to bring to the attention of a responsible person any perceived shortcoming in our safety arrangements or any defects in work equipment.
* It is the post holder’s responsibility to be aware of and comply with the HSE Health Care Records Management/Integrated Discharge Planning (HCRM / IDP) Code of Practice.

**The above Job Specification is not intended to be a comprehensive list of all duties involved and consequently, the post holder may be required to perform other duties as appropriate to the post which may be assigned to them from time to time and to contribute to the development of the post while in office.** |
| **Eligibility Criteria****Qualifications and/ or experience** | ***This campaign is confined to staff who are currently employed by the HSE, TUSLA, other statutory health agencies, or a body which provides services on behalf of the HSE under Section 38 of the Health Act 2004 as per Workplace Relations Commission agreement -161867***Candidates must on the closing date:* 1. Eligible applicants will be those who on the closing date for the competition:

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|  | Have satisfactory experience in an office under the HSE, TUSLA, other statutory health agencies, or a body which provides services on behalf of the HSE under Section 38 of the Health Act 2004 at a level not lower than that of Grade IV (or equivalent) **And**have not less than two years satisfactory experience either in that office or in an office at a level not lower than that of Clerical Officer in the HSE, TUSLA, other statutory health agencies, or a body which provides services on behalf of the HSE under Section 38 of the Health Act 2004 |

 **And*** 1. Candidates must possess the requisite knowledge and ability, including a high standard of suitability, for the proper discharge of the office.

**Health**A candidate for and any person holding the office must be fully competent and capable of undertaking the duties attached to the office and be in a state of health such as would indicate a reasonable prospect of ability to render regular and efficient service. **Character**Each candidate for and any person holding the office must be of good character. |
| **Other requirements specific to the post** | A flexible approach to working hours is required in order to ensure deadlines are met.The successful candidate should have access to appropriate transport to fulfil the requirements of the role as the post may involve travel to locations which may not be accessible by public transport in some cases. |
| **Skills, competencies and/or knowledge** | ***Demonstrates the following****:* **Experience & Professional Knowledge*** Demonstrate depth and breadth of both strategic and operational experience of managing and working collaboratively with multiple internal and external stakeholders to achieve results, as relevant to the role.
* Demonstrate depth and breadth of innovation & management in a dynamic environment, as relevant to the role.
* Demonstrate depth and breadth of experience with multidisciplinary teams at all levels
* Demonstrate depth and breadth of experience in data capture, validation and activity reporting.
* Demonstrate a working knowledge of the relevant National Strategies across the medical disciplines
* Demonstrate a significant understanding of the W & NW RHA medical programme and how medical care is deliver across the WNW RHA
* Demonstrate capacity for management of responsibility and demonstration of initiative, including decision making, improve efficiency and ability to evolve and adapt to a Rapid Changing Environment
* Demonstrate an understanding of the challenges of leading a complex change process

**Planning & Organising & Commitment to a Quality Service** * The ability to look ahead and forward plan for service developments. Anticipates trends and identifies opportunities. Ensures that the learning from new service models and practices influences service planning
* Evidence of incorporating the needs of the service user into service delivery
* Evidence of proactively identifying areas for improvement and the development of practical solutions for their implementation
* Evidence of practicing and promoting a strong focus on delivering high quality customer service for internal and external customers
* A commitment to continuing professional development
* Evidence of ability to manage and deliver projects

**Critical Analysis & Decision Making*** The ability to analyse data/ information, present activity reports and communicate resulting key messages.
* A capacity to operate successfully in a challenging environment while adhering to various standards
* Ability to take personal responsibility to initiate activities and drive objectives through to a conclusion
* Have the ability to consider the range of options available, involve other parties at the appropriate time and level and to make balanced and timely decisions
* The ability to design and implement structured policies and systems for the management of service delivery in consultation with key stakeholders and ensures clear role accountability for service levels, quality and decision making.

**Leadership & Teamwork*** The ability to ensure that resources are allocated in an effective way, monitors activity levels and intervenes to align resources and maximise efficiencies
* Demonstrate team leadership skills including the ability to work with multidisciplinary teams and colleagues
* Demonstrate the ability to build, motivate and manage effective teams in a dynamic environment
* Ability to evaluate situations and make effective decisions

**Communication & Interpersonal** * The ability to present information clearly, concisely and confidently when speaking and in writing tailoring to meet the needs of the audience
* The ability to make a compelling case to positively influence the thinking of others.
* Is strategic in how he/she goes about influencing others: shows strong listening and sensing skills
* The ability to build and maintain relationships with colleagues and other stakeholders to assist in performing the role
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| **Campaign Specific Selection Process****Ranking/Shortlisting / Interview** | A ranking and or shortlisting exercise may be carried out on the basis of information supplied in your application form. The criteria for ranking and or shortlisting are based on the requirements of the post as outlined in the eligibility criteria and skills, competencies and/or knowledge section of this job specification. Therefore it is very important that you think about your experience in light of those requirements. Failure to include information regarding these requirements may result in you not progressing to the next stage of the selection process. Those successful at the ranking stage of this process, where applied, will be placed on an order of merit and will be called to interview in ‘bands’ depending on the service needs of the organisation. |
| **Diversity, Equality and Inclusion**  | The HSE is an equal opportunities employer.Employees of the HSE bring a range of skills, talents, diverse thinking and experience to the organisation. The HSE believes passionately that employing a diverse workforce is central to its success – we aim to develop the workforce of the HSE so that it reflects the diversity of HSE service users and to strengthen it through accommodating and valuing different perspectives. Ultimately this will result in improved service user and employee experience. The HSE is committed to creating a positive working environment whereby all employees inclusive of age, civil status, disability, ethnicity and race, family status, gender, membership of the Traveller community, religion and sexual orientation are respected, valued and can reach their full potential. The HSE aims to achieve this through development of an organisational culture where injustice, bias and discrimination are not tolerated. The HSE welcomes people with diverse backgrounds and offers a range of supports and resources to staff, such as those who require a reasonable accommodation at work because of a disability or long-term health condition. Read more about the HSE’s commitment to [Diversity, Equality and Inclusion](https://www.hse.ie/eng/staff/resources/diversity/diversity.html)  |
| **Code of Practice** | The Health Service Executive will run this campaign in compliance with the Code of Practice prepared by the Commission for Public Service Appointments (CPSA).The CPSA is responsible for establishing the principles to be followed when making an appointment. These are set out in the CPSA Code of Practice. The Code outlines the standards to be adhered to at each stage of the selection process and sets out the review and appeal mechanisms open to candidates should they be unhappy with a selection process.Read the [CPSA Code of Practice](https://www.cpsa.ie/pdf/?file=https://assets.cpsa.ie/media/275828/b88e3648-c663-4293-9471-d2d75bd1d685.pdf).  |
| The reform programme outlined for the health services may impact on this role, and as structures change the Job Specification may be reviewed.This Job Specification is a guide to the general range of duties assigned to the post holder. It is intended to be neither definitive nor restrictive and is subject to periodic review with the employee concerned. |

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**Terms and Conditions of Employment**

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| **Tenure**  | The current vacancy available is permanent and whole time. The post is pensionable. A panel may be created from which permanent and specified purpose vacancies of full or part time duration may be filled. The tenure of these posts will be indicated at “expression of interest” stage. Appointment as an employee of the Health Service Executive is governed by the Health Act 2004 and the Public Service Management (Recruitment and Appointments) Act 2004 and Public Service Management (Recruitment and Appointments) Amendment Act 2013. |
| **Working Week** | The standard weekly working hours of attendance for your grade are **35** hours per week. Your normal weekly working hours are **35** hours. Contracted hours that are less than the standard weekly working hours for your grade will be paid pro rata to the full time equivalent. |
| **Annual Leave** | The annual leave associated with the post will be confirmed at Contracting stage. |
| **Superannuation** | This is a pensionable position with the HSE. The successful candidate will upon appointment become a member of the appropriate pension scheme. Pension scheme membership will be notified within the contract of employment. Members of pre-existing pension schemes who transferred to the HSE on the 01st January 2005 pursuant to Section 60 of the Health Act 2004 are entitled to superannuation benefit terms under the HSE Scheme which are no less favourable to those which they were entitled to at 31st December 2004 |
| **Age** | The Public Service Superannuation (Age of Retirement) Act, 2018\* set 70 years as the compulsory retirement age for public servants.***\* Public Servants not affected by this legislation:***Public servants joining the public service or re-joining the public service with a 26 week break in service, between 1 April 2004 and 31 December 2012 (new entrants) have no compulsory retirement age.Public servants, joining the public service or re-joining the public service after a 26 week break, after 1 January 2013 are members of the Single Pension Scheme and have a compulsory retirement age of 70. |
| **Probation** | Every appointment of a person who is not already a permanent officer of the Health Service Executive or of a Local Authority shall be subject to a probationary period of 12 months as stipulated in the Department of Health Circular No.10/71. |
| **Protection of Children Guidance and Legislation** | The welfare and protection of children is the responsibility of all HSE staff. You must be aware of and understand your specific responsibilities under the Children First Act 2015, the Protections for Persons Reporting Child Abuse Act 1998 in accordance with Section 2, Children First National Guidance and other relevant child safeguarding legislation and policies. Some staff have additional responsibilities such as Line Managers, Designated Officers and Mandated Persons. You should check if you are a Designated Officer and / or a Mandated Person and be familiar with the related roles and legal responsibilities.Visit [HSE Children First](https://www.hse.ie/eng/services/list/2/primarycare/childrenfirst/resources/) for further information, guidance and resources. |
| **Infection Control** | Have a working knowledge of Health Information and Quality Authority (HIQA) Standards as they apply to the role for example, Standards for Healthcare, National Standards for the Prevention and Control of Healthcare Associated Infections, Hygiene Standards etc. and comply with associated HSE protocols for implementing and maintaining these standards as appropriate to the role. |
| **Health & Safety** | It is the responsibility of line managers to ensure that the management of safety, health and welfare is successfully integrated into all activities undertaken within their area of responsibility, so far as is reasonably practicable. Line managers are named and roles and responsibilities detailed in the relevant Site Specific Safety Statement (SSSS). Key responsibilities include:* Developing a SSSS for the department/service[[1]](#footnote-2), as applicable, based on the identification of hazards and the assessment of risks, and reviewing/updating same on a regular basis (at least annually) and in the event of any significant change in the work activity or place of work.
* Ensuring that Occupational Safety and Health (OSH) is integrated into day-to-day business, providing Systems Of Work (SOW) that are planned, organised, performed, maintained, and revised as appropriate, and ensuring that all safety related records are maintained and available for inspection.
* Consulting and communicating with staff and safety representatives on OSH matters.
* Ensuring a training needs assessment (TNA) is undertaken for employees, facilitating their attendance at statutory OSH training, and ensuring records are maintained for each employee.
* Ensuring that all incidents occurring within the relevant department/service are appropriately managed and investigated in accordance with HSE procedures[[2]](#footnote-3).
* Seeking advice from health and safety professionals through the National Health and Safety Function Helpdesk as appropriate.
* Reviewing the health and safety performance of the ward/department/service and staff through, respectively, local audit and performance achievement meetings for example.

**Note**: Detailed roles and responsibilities of Line Managers are outlined in local SSSS.  |

1. A template SSSS and guidelines are available on [writing your site or service safety statement](https://healthservice.hse.ie/staff/health-and-safety/safety-statement/).

2 Structures and processes for effective [incident management](https://www2.healthservice.hse.ie/organisation/qps-incident-management/incident-management/) and review of incidents. [↑](#footnote-ref-2)
2. [↑](#footnote-ref-3)