

Our Haematology Oncology Day Ward team members:

Medical Staff: Include a Consultant, Specialist Registrars, Registrars, Senior House Officers and Interns.

Day ward Nurses: Administer your chemotherapy and support you throughout your treatment.

Clinical Nurse Specialist (CNS): Your CNS is a nurse who works with the multidisciplinary team to provide specialist care to you throughout your journey.

Pharmacist: The hospital pharmacist is responsible for safe medication management during your stay.

PALS

Patient Advice and Liaison

Service (PALS) provide on the spot help and advice. They are here to respond to your concerns, listen to your suggestions, provide information and pass on your compliments.

Contact PALS:

Phone 087 4482207 from Monday to Friday from 9am to 3pm.
Email: Pals.Guh@hse.ie

What if I cannot attend my appointment?

Contact the Haematology Oncology Day Ward or the Scheduling Department.

Contact Numbers:

Haematology Oncology Day Ward:

091 544610 Monday to Friday
from 7.30am to 6.30pm

HODW Scheduling:

091 893200 or 091 548559

University Hospital Galway:

091 524222 or 091 544544

If at any time you have any queries or questions regarding your treatment or side effects please speak to a member of your nursing or medical team.

Your doctor is:

Your CNS is:

Acute Oncology Service:


If you are feeling unwell at home because of your treatment, please call our acute oncology service for advice and guidance:

Phone: 087 0686894 from 7.30am to 8pm from Monday to Friday.

Out of hours: Please attend your GP or local Emergency Department.

For additional information or support:

Irish Cancer Society: 1800 200 700
Daffodil Centre on site: 091 893489
Cancer Care West: 091 545000
www.cancer.ie
www.macmillan.org.uk



HAEMATOLOGY ONCOLOGY DAY WARD

AT UHG

SAOLTA UNIVERSITY
CANCER CENTRE

Our Haematology Oncology Day Ward (HODW) is an open plan

unit with 31 reclining chairs. We provide treatment including chemotherapy, immunotherapy, targeted therapies, and supportive treatments.

We are located on the 1st floor of the Outpatients Department.



What should I expect on my first day?

We will call you the day before your treatment with the date and time.

- Check in at reception at your appointment time.
- Your height and weight will be recorded by 2 nurses.
- A nurse will assess you and take bloods, if not done already.

Blood results will take a minimum of 2 hours to come back. We cannot proceed without these.

- A doctor will assess you if needed and if bloods are satisfactory you will start your treatment.
- While you are waiting for your treatment you can go for a coffee or something to eat.
- Tea, coffee soup and sandwiches are also provided in the unit.
- A nurse will call you once your treatment is ready, and when there is a seat available.

These are some things you can do to protect yourself from picking up an infection or superbug while you are in hospital:

- ✓ Clean your hands regularly.
- ✓ Always clean hands after using the toilet and before you eat.

- ✓ Try not to touch your intravenous line (IV / drip), but if you cannot avoid touching it, please make sure your hands are clean.
- ✓ **Tell staff if you have any redness or discomfort at your IV site.**
- ✓ Do not share your personal things with other patients.
- ✓ It's OK to remind staff to clean their hands and to tell a staff member if you see anything that is not clean.

General guidelines HODW:

- Please bring your medications AND a list of your medications with you on the day of your treatment.
- If you need to have an ECHO test, you will receive an appointment for this from the cardiology department. Please attend on the appointment date.
- It is important that you attend appointments as planned such as CT and MRI scans.

Bloods are necessary for all patients 24 to 48 hours before treatment.

- As our unit has limited space, only essential visitors are allowed. Visiting may be restricted at times if the hospital is managing an infectious outbreak.
- Schedules may change during a bank holiday week. We will confirm your treatment date and time with you the

day before or in the case of a bank holiday the Friday before.

Certain treatments can only be made on the day so sometimes we need extra time to prepare your medication. This process can take up to 2-3 hours.

For some treatments a **pre-assessment service** may be available. Pre-assessment can speed up your treatment as you are assessed and have your bloods taken the day before.

Please ask nursing staff to see if you are suitable for pre-assessment.

Phlebotomy Department (Bloods)

University Hospital Galway

An appointment can be made for a blood test in the Phlebotomy Department on the ground floor of the Outpatients Department on:

Monday to Thursday 9am to 6pm

Friday 9am to 2pm.

Sunday blood appointments take place in Interventional Thoracic room on 5th floor, UHG. Sunday bloods need to be booked in advance through the day ward. Appointments **11am to 12pm midday**

Unit 1 Merlin Park University Hospital

Bloods can be done in Merlin Park

Tuesday and Thursday 2pm-5pm

Some supportive therapies/treatments:

May be administered at our outreach service in Merlin Park Hospital. We will let you know if this is suitable for your care.